

Homeowners Pump & Alarm Check List

Should the following emergencies occur:

1. Alarm is going off
2. Water is backed up into the house.
3. Water is running on top of the ground around tank lid.

Do the following: Check circuit breakers that service pump.

- a. Flip the breakers off then back on again.
- b. If one of the breakers trips off again, leave it off and call our office at **214/341-3355 or 214/502-8884**.

Also check the circuit breakers in the home that is located in the breaker box. In some cases, these breakers can be half tripped.

All emergency service calls after 5 pm and on weekends and holidays are billed at \$100 per hour.

Most situations can be handled via the phone as long as you remain calm and let us walk you through the situation. It is our objective to save you money and try and troubleshoot the situation via the phone.

RECOMMENDED PROHIBITIONS IN AN ON-SITE SYSTEM

Inert Materials: Plastic, rubber, scouring pads, dental floss, cigarette filters, bandages, hair, mop strings, lint, rags, cloth and towels do not degrade in an on-site treatment system. Inert Materials will build up solids, and lead to system malfunction, clogging or increased pump out frequency.

Paper Products: disposable diapers, paper towels, baby wipes, facial tissues, and moist toilet paper are not designed to dissolve in an onsite treatment system. Excessive amounts of toilet tissue will also not decompose. All this can lead to system malfunction, back-up or increased pump out frequency.

Food Wastes: Do not put animal fats, grease, coffee grinds, citrus rinds, eggshells, or anything none disposable, down the sink. Garbage disposal use should be limited to waste that cannot be scooped out and thrown in the trash. Spoiled dairy products and yeasts from home brewery or baking may cause excessive growth in microbes that do not degrade sewage.

Medicinal Products: Do not flush baby wipes, lotion, scented or quilted toilet tissue, female sanitary products, cotton balls or swabs, condoms or expired medicines/antibiotics. Septic Tank additives generally do more harm than good. Automatic Disinfectant tablets (blue, clear, or otherwise) will kill the organisms needed to consume waste.

Chemicals & Toxins: Kill the microbes necessary for treatment. Paint, paint thinner, solvents, Volatile substances, Drain Cleaners, automotive fluids, fuels, pesticides, herbicides, fertilizers, metals, disinfectants, sanitizers, bleach, mop water, excessive use of household chemicals, and backwash from water softener regeneration.

Laundry Practices: On-Site systems must process the water as it enters the system. Laundry should be spread out over the week, not all laundry being done at one time. Excessive use of detergents, especially those containing bleach, can affect system performance. Liquid detergents are recommended over powders. Fabric softener sheets are recommended over liquid softeners. Bleach should be used sparingly and at half the rate indicated on the container.

Clear Water Waste: From A.C discharge lines, floor drains, gutters, Whole House Water Treatment Systems and Sump Pumps can increase the flow to your treatment system. These flows can at least disrupt, if not destroy your treatment process.